

## Modern Slavery & Human Trafficking Statement - 3233



### UNITED LIVING GROUP STATEMENT ON MODERN SLAVERY 2021

United Living Group provides planned maintenance and new build services to clients across the country through its locally placed delivery units. With a passion to deliver a sustainable legacy, we work with registered provider partners, local authorities and private developers to deliver not just high quality homes but wider benefits including training, local employment and community initiatives. Our commitment to the local community goes beyond the physical work we undertake. Our simple aim is to create a lasting legacy, supporting the sustainable growth of local people and business via our delivery approach.

Our values are our foundation:

- **Partnership delivery** - Relationships with all stakeholders based upon integrity, transparency, trust and respect with effective teamwork and collaboration.
- **Professional and passionate** - A desire to deliver on our commitments every time, with innovation and enthusiasm.
- **Customer focused** - We seek to work with our clients to deliver success, both in the present and the future.
- **Responsible** - Sustainability is our responsibility. We are accountable for the wellbeing and safety of all stakeholders and for high quality levels of service and delivery.
- **Community engagement:** Pride is making a positive contribution to the communities and environment in which we work.

We deliver our projects through partnerships with our supply chain including sub-contractors, suppliers of labour and temporary labour, and general central office suppliers (including utilities and professional advisory services).

We are committed to ensure that we comply fully with our statutory and regulatory obligations and this includes our duties under the Modern Slavery Act 2015.

As a business we do not want to work with organisations knowingly involved in Modern Slavery or human trafficking. We have put in place the following steps to ensure there is no modern slavery in our own organisation or our supply chain.

- An Anti-Slavery and Human Trafficking policy - This policy applies to our own operations, and we encourage businesses throughout our supply chain to adopt and enforce similar policies in theirs.
- A Whistle blowing policy that encourages employees and others we work with to come forward and voice concerns.
- Our supply chain are subject to a due diligence auditing process. We have incorporated contractual provisions into our supply chain agreements which require our suppliers to take the issues of slavery and human trafficking as seriously as we do.
- We have devised a poster campaign to raise awareness on all our projects providing helpline information as well as reminding all staff present to remain vigilant.
- We have disseminated within the business a “slavery and trafficking” newsletter to ensure that all staff have some basic knowledge of the subject.

This statement is made pursuant to Section 54, Part 6 of the Modern Slavery Act 2015 and is a consolidated report on the policies and activities of the United Living Group (in particular, United Living (North) Limited and United Living (South) Limited) to ensure that slavery and human trafficking is not present in their business or supply chains. It has been approved by the Board of Directors as at the date of this Statement. The financial year end for the United Living Group of companies is 31 March.

This statement will be reviewed and updated on an annual basis.



**NEIL ARMSTRONG**  
CHIEF EXECUTIVE OFFICER  
United Living Group